

Thermacooustic Ltd

NOISE FROM NEIGHBOURS

Guarantee of Sound Performance Non BRE (Building Regulation Part E)

This Guarantee covers acoustic treatment to existing domestic or commercial properties which are **not** subject to the mandatory requirements of Building Regulation Part E but where the airborne and impact noise requirements stated in Building Regulation Part E are to be achieved or improved.

Thermacooustic Ltd guarantee that following acoustic treatment as quoted, the resulting sound improvements will match or exceed 43dB for airborne noise and match or be less than 64dB for impact noise (*as required under Building Regulation Part E*) subject to the terms stated below.

The above figures can only be confirmed by a sound test carried out by independent and approved analysts whose costs have not been included in our quotation. If the client is not satisfied with the sound improvement following our work then, at his/her request, we will engage independent analysts Acoustic Associates Ltd to carry out a sound test of the treated area. Initially the additional costs of the sound test will be met by the client. In the unlikely event of either air-borne, impact or both failing to achieve the above requirements, providing payment terms as quoted have been adhered to, **Thermacooustic Ltd** will refund the cost of the sound test and carry out further work to the structure at its own cost (*including final sound testing, as required*).

If, at any stage during the initial work any structural impairments are discovered that were not originally apparent, which could diminish the probability of a sound test pass being achieved, then we reserve the right following consultation with the client to:

- Agree an alternative way forward which is acceptable to both parties

This Guarantee is issued by Thermacooustic Ltd:

Unit 1, Coopers Industrial Estate, (Entrance via Sentry Storage) Ferring, Nr. Worthing, West Sussex, BN12 6PW and applies only to acoustic work carried out and invoiced by **Thermacooustic Ltd**. It is subject to a free initial inspection of the property to confirm that the existing structure is suitable to accept acoustic modifications and or additions and that following same, will achieve the minimum air-borne and impact (*if applicable*) noise requirements set out above. Our quotation will then confirm whether the guarantee can be applied.